
Meeting: Sustainable Communities Overview & Scrutiny Committee
Date: 13 September 2011
Subject: Quarter Four Performance Report
Report of: Cllr Ken Matthews and Cllr Brian Spurr
Summary: The report highlights the Quarter Four performance for Sustainable Communities

Advising Officer: Alan Fleming, Acting Director of Sustainable Communities
Contact Officer: Iain Melville, Performance Improvement Manager
Public/Exempt: Public
Wards Affected: All
Function of: Council

CORPORATE IMPLICATIONS

Council Priorities:

The quarterly performance report underpins the delivery of the Council's priorities

Financial:

No Direct Implications

Legal:

No Direct Implications

Risk Management:

Areas of ongoing under performance are a risk to both service delivery and the reputation of the Council

Staffing (including Trades Unions):

No Direct Implications

Equalities/Human Rights:

This report highlights performance against performance indicators which seek to measure how the Council and its services impact across all communities within Central Bedfordshire, so that specific areas of underperformance can be highlighted for further analysis/drilling down as necessary.

As such it does not include detailed performance information relating to the Council's stated intention to tackle inequalities and deliver services so that people whose circumstances make them vulnerable are not disadvantaged. The interrogation of performance data across vulnerable groups is a legal requirement and is an integral part of the Council's equalities and performance culture which seeks to ensure that, through a programme of ongoing impact assessments, underlying patterns and trends for different sections of the community identify areas whether further action is required to improve outcomes for vulnerable groups.

Community Safety:

The corporate performance suite includes an indicator on Serious Acquisitive Crime.

Sustainability:

No Direct Implications

RECOMMENDATION(S):

1. That the committee notes and considers this report.

Background

1. The Council's framework for performance management supports the delivery of the Council's priorities.
2. The Director's Summary for Quarter 4 is set out below. Appendix A provides the detailed performance data.

Director's Summary

4. Across the board, Sustainable Communities continue to deliver high performance across a range of indicators. The Economic Growth indicators continue to show the impact of the economic downturn and show that Central Bedfordshire appeared to fair well through and maintain above average performance in comparison to our neighbouring authorities. Success areas from the services include the launch of the ESF Prospectus offering a £1.9 million programme to support access to work, training and skills development and the adoption of the Dunstable Master Plan by Executive during March.
5. Highways and Transport indicators continue to perform well across the service. The winter maintenance plan was completed without any stock problems and 100% of planned gritting routes were made despite the winter weather experienced and over £750k has been secured from the DfT for winter maintenance repairs to the road network.
6. Planning also continues to perform well across the service with high levels of customer satisfaction being reported.
7. Performance in Public Protection, Community Safety, Waste and Leisure continue to show solid performance in each area. Areas of success from the service include work undertaken by the Financial Investigation Unit on behalf of the Environment Agency for a confiscation case and a commendation from the Police for the CCTV team for the assistance given in relation to the investigation and support in the arrest of a murder suspect in Dunstable.

Financial and other implications

8. None

Conclusion and Next Steps

11. That Sustainable Communities Overview and Scrutiny Committee notes and considers this report.

Appendices:

Appendix A – (Quarter 4 Performance Indicators)

Background Papers: (open to public inspection)

Executive 12 July 2011

Location of papers: Priory House, Chicksands